



The 9/24/20 Care Coordination Collaborative Meeting was a discussion about the Resource Lists that can be found on the Care Coordination Collaborative webpage on the SWCAHEC website. In particular, we discussed the La Plata and Archuleta County Resource List created by San Juan Basin Public Health that we have been piloting for the last couple months with this group. Between the comments from the group yesterday and comments that I had received from participants via email, people have been happy with the format of the lists (with some small adjustments) and have been finding them useful. The major take-aways from yesterday's conversation were as follows:

1. We need a similar list for Montezuma County. SWCAHEC is going to work on merging lists that we have received into a single list and post on the same Care Coordination Collaborative webpage. Please let Kate know if you have additional resources.
2. There was a concern that keeping the lists up-to-date is difficult and, in the past, has been an issue for people trying to refer to services. The new Regional Health Connector at SWCAHEC, along with student interns and other staff members, will be responsible for sending out emails reminding organizations to update their information. There will be a centralized email at SWCAHEC for these requests and a regular quarterly schedule for consistency.
3. Several collaborative members requested an extension of these lists for community members in the interest of equity and to make these important services available even in places lacking care coordination staff members. Though these lists are specifically meant for providers, and include resources that need referrals not available for community members, we will continue to explore options for an expansion of these lists, either within the group or in other arenas. Amber Beye also reminded us that training and education around 211, an existing information service that has been enhanced by the state, could be a viable and realistic first step toward providing similar lists to community members.
4. Amber Beye will be training providers in La Plata and Archuleta Counties in the use of the resource list as part of the final months of funding for this project. She offered to share her insights into training on the lists and we discussed the possibility of having an on-going and evolving training around this topic to increase awareness of the lists overtime and to continue to highlight the organizations doing important work in our communities.

SWCAHEC will open the La Plata and Archuleta County resource list on the Care Coordination webpage in the next few days. A Montezuma County list is in the works. SWCAHEC will also be highlighting community organizations and other services addressing social needs in our publications which we hope will also continue to increase the use of the resource lists and to support the work of Care Coordinators. Finally, we will post a recording of the meeting on the webpage for those who might like to listen to the conversation.

Please let me know if you have questions or concerns - or if you would like to add something to the meeting minutes that I missed. Thank you all for the important work that you do!