



## Care Coordination Collaborative

### Meeting Minutes

12/16/2020

**Attended via Zoom:** Kate Hartzell-SWCAHEC, Heather Sorensen-SWCAHEC, Karen Evans-SJBPH, Monique Terpstra-RMHP, Sally Henry-RMHP, Amber Beye-SJBPH, Tracy Arens-Centura

The meeting began with introductions and a brief explanation regarding the Care Coordination Collaborative (CCC) change in facilitation by Heather Sorensen. Heather also introduced the work that SWCAHEC is doing with AHCM social screening data with the intent to provide this group the opportunity to serve in an advisory capacity to help determine where to focus their efforts. Over the course of the next few months, SWCAHEC will share the data with this group to assist with identifying gaps and priorities in community resources across the region. The end goal will be to use the social screening data to identify a social domain and related project to improve resources in that area.

Heather Sorensen shared a presentation of the AHCM social screening data primarily from the Southwest region, but also in comparison to other participants across the Western Slope. Social screening data projects are also occurring at Centura Health and Pagosa Medical Center. A representative from Centura was scheduled to attend the meeting and share their work as well but was unable to attend at the last minute.

Data shows Southwest Colorado area AHCM participants report their highest social need is food at 28.6%, housing at 19.4% and social isolation at 16.1%.

Question to the group: What social domains do you see as highest need with your clients? Where do gaps exist?

Sally-noted no housing related resources for pest infestation

Karen-noted social isolation has definitely increased since the pandemic

Tracy-noted as an RN care coordinator, she primarily helps patients with more clinical needs related to their multiple high need diagnoses, so knowing what and where to send people for social needs is needed for clinic staff

Group-discussed the ongoing rural challenges faced by our region in getting resources to those that need it, not surprising to find the SW region reports higher needs in many categories

Question to the group: How can we help clinic systems get food into people's hands? Or resolve housing issues or social isolation resources?

Sally/Monique-mentioned that they are working in Mesa County with Hunger Free Colorado about opportunities to increase access to sign up for SNAP benefits

Group-some agreement that more work needed around food resources for our region

Kate: Shared the Care Coordination Collaborative page on the SWCAHEC website to ensure everyone knows where the resource lists are located on the website, will be updated regularly, to email one of us if edits are needed or new resources need to be added

Action Items:

Heather will send out links to access AHCM data and SWCAHEC will work to also add these to the Care Coordination Collaborative page on their website

Heather will send meeting minutes and invite for January

Next Meeting: January 20<sup>th</sup>- Group agreed the 3<sup>rd</sup> Wednesday of the month from 3:30-5:00pm works for most, plan to discuss possible priority project based on social needs data and any other items suggested by the group