



Care Coordination Collaborative

Meeting Minutes

3/17/2021

Attended via Zoom: Kate Hartzell-SWCAHEC, Heather Sorensen-SWCAHEC, Imo Succo-SWCAHEC, Ann Morse-Manna Soup Kitchen, Amber Beye-SJBPH, Lara Blair-Pinon Project, Kelly Willis-Pinon Project, Laurel Schafer-Montezuma County Public Health, Gary Meisner-Axis Health Systems, Bill Fulton-Civic Canopy

The meeting began with introductions and then organization highlights were provided by Ann Morse, Executive Director of Manna Soup Kitchen.

Ann Morse shared details of their recent strategic planning process. They received feedback from the community of a need for a navigation center. They also received some feedback that the kitchen was not usable for everyone, so they set out to devise a plan for revamp and remodel. Their remodeling plans include a community kitchen, take out window and food market. It will be open 7 days a week from 9-1pm. The food market will be in the old dining room space and give clients the ability to choose food for diet, choice, and culture. There will be a resource center for partnering, case management, office space for community, meeting room and workshop space. They will also have a new employment navigator available for workforce assistance. Showers will remain available, but no laundry. They may partner with laundromat. The architectural design includes trauma informed care design and will be welcome to all. They will also have 2 outreach specialists on staff. Plans are to open 8/9/21.

Gary-Mentioned that Axis lost 2 of their outreach workers and are currently looking to fill and train those positions ASAP and hopefully get them back out as COVID restrictions ease up.

Kate-Asked if the employment specialist is an internal position or collaborating with the workforce center. Ann responded both, some internal staff time and some workforce.

Kate-Asked about if and how clinical referrals would work. Ann said they will be switching to using Empower as case management tool and it will allow some referrals but has the ability to build out more if needed, they will share some data with community and they have applied to be the navigation center for the city and county. That contract would require taking on their strategic plan and homelessness initiatives.

Ann-Offered their new office space for partners to come and provide services on site

Ann-The take out window for food will be no questions asked but food market clients will be asked to meet with case manager for other services and complete needs assessment, this is new.

Kate-Suggested possibility of CDSMP or Cooking Matters classes on site

Ann-Mentioned they have provided food deliveries to program participants for Companeros and others. Also started low income CSA, 50 families for 16 weeks. They have also signed a lease with Carvers Farm to produce food. They want to get Cooking Matters again and a registered dietitian. They also provide 200 meals a week for families in Shiprock.

Gary-Said housing everything in one place will be great. Pre-COVID no show rate was low, so excited to get back at it.

Amber-Said population they work with does not have rates of homelessness like those at Axis.

Kate-Asked Ann about care conferencing, Ann said informal now, but wants to expand coordination with Axis. Empower will track care conference process better

Kate-Asked if Empower can be accessed by partners, Ann said referrals are through email right now, at some point will import into AIMS

Heather-Presented recent AHCM data of all social screening needs as well as navigation eligible and navigation case status. Discussion by the group about clients opting in, completing action plan, follow up and those lost to contact. Heather reminded group that all can access the AHCM social screening data from participating clinics in the region via our Care Coordination Collaborative page on our website. Look for the AHCM Domo Resource Links, you can then copy and paste the link into your browser, and it will ask you to enter the password from the spreadsheet.

<https://swcahec.org/career-advancement/care-coordination-collaborative/>

You can also find minutes from past meetings here.

Heather-Administered Care Conference Poll via Zoom. Of the 4 respondents: All 4 were interested in participating in care conferencing, all agreed that adding it on to the tail end of these existing meeting would work best, all agreed complex medical patients would be the most beneficial population to conference for, and all agreed collaborating with colleagues would be why they would want to participate.

Action Items:

Members will email Heather any additional ideas, comments, concerns, future meeting topics

Heather will send out meeting minutes

Next Meeting: April 21th