



## SW CO Care Coordination Collaborative

### Meeting Minutes

12/15/2021

**Attended via Zoom:** Heather Sorensen-SWCAHEC, Kate Hartzell-SWCAHEC, Anita Hooten-Pagosa Springs Medical Center, Gary Meisner-Axis Health Systems

Heather presented the survey results from the survey SWCAHEC conducted with PEACHnet research group from University of Colorado as part of the AHCM social needs screening project. The survey was conducted in August and September of 2021 and targeted to healthcare providers and other medical office staff. The purpose of the survey was to find out about knowledge and perceptions of food insecurity and food assistance programs, clinical practices of addressing food insecurity, and possible future interest in training and education around these topics. (please see attached presentation—and if you are interested in having Heather come to speak about this, please email her)

Heather mentioned that SWCAHEC just received training on PEAK Pro to do SNAP enrollment as part of their efforts to increase awareness and enrollment in SNAP for 2022. Hoping to provide SNAP enrollment on site for clinics if there is any interest, also perhaps other sites or locations in the community to fill gaps for SNAP enrollment needs. Gary mentioned that Axis is down an outreach specialist in Cortez and suggested that Montezuma County might be an area of need. Pinon Project does do SNAP enrollment and maybe Good Samaritan, but not sure. The SNAP enrollment community partners in La Plata County are Axis Health, Companeros, Manna, Family Resource Center.

Heather asked about if anyone had made a decision about care coordination software such as Unite Us or QHN. Anita said they have not and want to try to keep whatever they do within their Cerner system. They are also extremely short staffed and may be looking at contracting out for some care coordination. Gary said they also have not made any decisions about care coordination software. They do not want another system for staff to have to document and track.

Anita mentioned that she is going part time, returning to her compliance officer role and just hired a new quality manager and clinic director to take on the quality projects.

#### Action Items:

Members will email Heather any additional ideas, comments, concerns, future meeting topics

Heather will send out meeting minutes

Next Meeting: February